



Pool Service Cleaning Technician Job Description

Job Title:	Pool Service Cleaning Technician
Reports To:	Pool Service Supervisor

EEO Job Category		Employment Classification	FLSA Classification
<input type="checkbox"/> Executive/Senior Officers & Managers	<input type="checkbox"/> Administrative Support	<input checked="" type="checkbox"/> Full - Time	<input type="checkbox"/> Exempt
<input type="checkbox"/> First/Mid-level Officers & Managers	<input type="checkbox"/> Craft Worker	<input type="checkbox"/> Part - Time	<input checked="" type="checkbox"/> Non-Exempt
<input type="checkbox"/> Professional	<input type="checkbox"/> Operatives	<input type="checkbox"/> Temporary	
<input type="checkbox"/> Technician	<input checked="" type="checkbox"/> Labors and Helpers		
<input type="checkbox"/> Sales Workers	<input type="checkbox"/> Service Worker		

Job Purpose

A Safety Sensitive Position that maintains the swimming pools of customers for cleanliness, chemical levels as well as detect any potential leaks, or mechanical issues; and communicate the results to both the customer and to the Supervisor through oral, written and/or computer communication.

Job Duties

- Lift tools, chemicals, and equipment unassisted that weigh at least 40-50 lbs. multiple times a day
- Carry tools, chemicals, and equipment unassisted that weigh at least 20-30 lbs. at least 60-80 ft. at least 15 times a day
- Safely operate a company motor vehicle and maintain a clear and valid drivers' license for the state in which you reside
- Conduct daily scheduled pool service and water maintenance using chemicals like bleach and acid following company procedures
- Periodically maintain Salt Chlorination equipment to include adjusting dials, cleaning cells, and reporting malfunctions
- Test water quality to include Chlorine levels, pH balance, Alkalinity, Salt Levels, Cyanurate, Hardness, and Phosphates
- Clean out pool filtration units
- Service pool circulation systems keeping track of missing or broken returns, drain grates, baskets, and weirs.
- Conduct safety check - making sure equipment like skimmer covers, side suction safety covers, main drain covers, safety fences, and yard fences are in good working order and all fences shut when leaving yard
- Keep stock records for cleaning supplies, chemicals, and spare parts
- Attend to immediate water hygiene incidents
- Communicate to Homeowner/Customer findings of cleaning
- Log and report equipment faults or water quality problems to supervisors

- Attend periodic safety and team meetings
- Attend periodic training sessions
- Keep your truck clean and professionally equipped
- Wear your company uniform keeping a professional appearance in the field
- Other reasonable duties, as assigned by management

Knowledge, Skills & Abilities

- **Swimming** – The ability to demonstrate proficiency to move in water through the use of limbs
- **English Language** – Knowledge of the structure and content of the English language including the meaning and spelling of words, rules of composition, and grammar.
- **Communication Skills** – Providing information to supervisors, co-workers, and customers by telephone, in written form, via the computer, or in person.
- **Near Vision** – The ability to see details at close range (within a few feet of the observer)
- **Far Vision** - The ability to see details in the pool while standing above the water on the deck. Polarized glasses are approved and encouraged.
- **Oral Comprehension** – The ability to listen to and understand information and ideas presented through spoken words and sentences.
- **Customer and Personal Service** – Knowledge of principles and processes for providing customer and personal services. This includes customer needs assessment, meeting quality standards for services, and evaluation of customer satisfaction.
- **Static Strength** – The ability to exert maximum muscle force to lift, push, pull, or carry objects.
- **Trunk/Core Strength** – The ability to use your abdominal and lower back muscles to support part of the body repeatedly or continuously over time without 'giving out' or fatiguing.
- **Extent Flexibility** – The ability to bend, stretch, twist, or reach with your body, arms, and/or legs.
- **Manual Dexterity** – The ability to quickly move your hand, your hand together with your arm, or your two hands to grasp, manipulate, or assemble objects.

Physical Requirements	High (100 – 70% of time)	Medium (69 – 30% of time)	Low (29 – 0% of time)
Sitting			X
Standing	X		
Driving	X		
Lifting	X		
Stooping/Kneeling		X	
Twisting at the waist	X		
Walking	X		
Talking		X	
Seeing	X		
Swimming			X

Working Conditions

Work is conducted outdoors in extreme weather, including heat, humidity, rain, exposure to sun, and occasional cold. Sunscreen is provided, and plain colored sun protective hats are approved in the field as are long-sleeved SPF-rated undershirts in company colors.

Education, Certificates & Experience

- Must have a current and valid driver's license issued by a valid state agency
- Must not have a conviction of a felony or 1st class misdemeanor involving crimes against a person or child, crimes against property, theft or fraud, or drug crimes related to trafficking or manufacture.
- High school diploma or equivalent
- Prior pool service experience is not a requirement